



## NU London Spring 2025 Housing FAQ for Global Scholars

In this document you will find answers to many frequently asked questions about Global Scholars housing in London. For any additional accommodations and housing questions, please contact the London Residence Services Team at [london.housing@nulondon.ac.uk](mailto:london.housing@nulondon.ac.uk). For any Global Scholars questions, please email [globalscholars@northeastern.edu](mailto:globalscholars@northeastern.edu).

- [What Type of Housing Can I Expect?](#)
- [Room Type Preferences: How Are Housing Allocations Made?](#)
- [How Do I Apply?](#)
- [What If I Require a Reasonable Adjustment or Housing Accommodation?](#)
- [Can I Make Changes to My Application After Submitting?](#)
- [Can I Look to Stay in Alternative Accommodation?](#)
- [Is a Meal Plan Included?](#)

### [What Type of Housing Can I Expect?](#)

You'll be living in one of the two partnered Residence Halls for Global Scholars—[Yugo: The Curve](#) or [Scape Shoreditch](#).

There are two types of rooms that will be available to you during your stay in London.

1. **Studio:** provides you a small double or double bed, your own study space, storage room, kitchenette, bathroom with a toilet, sink and shower.
2. **En-Suite:** provides you a small double or double bed with your own study space and storage room, private bathroom with a toilet, sink and shower. It comes with a shared kitchen and living space.

When you arrive at your Residence Hall, you will receive both a bedding pack and a kitchen pack to help you settle in comfortably. The bedding pack contains essential items, including a duvet with its cover, a fitted sheet, pillows, and pillowcases, ensuring you have everything you need for a good night's sleep.

The kitchen pack is designed to provide you with basic cooking essentials and includes a pot, a pan, a mug, plates, a bowl, cutlery, and cooking utensils like a spatula.

Please note that you will need to purchase your own towel and any additional personal items you wish to have during your stay. This allows you to customize your living space according to your preferences and needs.

Details around accommodations are subject to change before move-in. For more details on each of our partnered Residence Halls, please refer to our [24/25 Housing webpage](#).

### Room Type Preferences: How Are Housing Allocations Made?

In your application, **you can choose your preferred Room Type**, but not a specific Residence Hall. All room assignments are made through a lottery system, meaning allocations are made randomly, not on a first-come, first-served basis.

- This allocation process is entirely automated and handled by the StarRez system, not by the Housing or Residence Life team.
- The timing of your housing application submission does not affect your room allocation in any way.

For shared apartments, you will be placed with other students from the Global Scholars program. Please note that en-suite rooms are limited and are a popular choice among students.

You can also submit Roommate(s) preferences in your application. Please ensure that all names match exactly (i.e., use legal first names rather than preferred names) to avoid issues with roommate allocation.

*Note: Even if you select an en-suite room as your first choice or request specific roommates, this does not guarantee that your preference will be granted.*

### How Do I Apply?

To submit your preference for Room Type, you need to [log in to our Housing Portal](#). You must first [create your StarRez account](#) to make sure that you have full access to our Housing Portal.

**Please note: You will not have the ability to create your StarRez account until the day that applications open.**

- You may hear of peers receiving notification that the portal is open before or after you. This is due to a staggered data import process. Rest assured, housing is assigned through a lottery system, not on a first-come-first-serve basis, so being part of a later upload wave will not negatively affect your housing allocation.
- You must use your Northeastern email address (@northeastern.edu) to create your account.

Once your StarRez account has been created, you will receive an email with a link to reset your password and complete your registration. Please note that your username should be your email address.

For more information on completing the Housing Application, please [visit our website](#).

[Log in to our Housing Portal](#)

### What If I Require a Reasonable Adjustment or Housing Accommodation?

In your housing application, you will be asked whether you require any reasonable adjustments or housing accommodations.

#### *Reasonable Adjustment*

A reasonable adjustment is a modification made by the University to ensure your disability does not disadvantage you in your studies. However, these adjustments cannot alter the academic standards of your program.

If you require a reasonable adjustment and live on-campus in Oakland as a Global Scholar during the fall term, you should already be registered with Disability Access Services (DAS). The Student Support and Development (SSD) team in London will have access to the documentation you've submitted to confirm your registration.

If you require a reasonable adjustment and are not already registered with DAS, please visit the [Disability Access Services Global Resources](#) page and contact the London-based Student Support Team via email at [studentsupport@nulondon.ac.uk](mailto:studentsupport@nulondon.ac.uk).

- To arrange reasonable adjustments, you must provide supporting documentation (such as medical notes or reports from relevant medical professionals like a general practitioner, educational psychologist, or psychiatrist).

*While we will do our best to assign appropriate rooms to students requiring specific accommodations, please note that late requests may not be fulfilled.*

#### *Housing Accommodation*

A housing accommodation refers to personal preferences or requirements that may affect your housing assignment. These can include, but are not limited to, allergies, religious practices, dietary restrictions, or particular daily routines.

- Please provide any relevant information—no matter how specific—to help us create the most suitable living environment for you.

We will make every effort to meet your needs. Our ability to fulfill specific requests is contingent on room availability.

*Preferences based on specific building selection or unsupported perceptions of safety will not be considered during the allocation process.*

### **Can I Make Changes to My Application After Submitting?**

Yes, you can change your housing application until the application deadline on November 22.

To edit your application, simply log back into the Housing Portal to adjust your ranking of Room Types or your preferred Roommate(s). The changes will be automatically updated in our system, so there's no need to email the Housing Team to confirm your modifications.

### **Can I Look to Stay in Alternative Accommodation?**

No. The Global Scholars program is a residential experience, so students are required to live in university-sponsored housing during the program.

These live-in opportunities will be structured, and there will be live-in staff available 24/7 through various modes to ensure that students are supported in their personal and professional journeys.

### **Is a Meal Plan Included?**

No, there is no meal plan while in London.

When in London, residential buildings will have a full kitchen (mini fridge and stovetop) in each student apartment. It is expected that students provide funding and cook their own meals. This is typical for a UK college experience.